

Nightmare on Chestnut St: Monkeypox in a HCP

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SHEA Town Hall

July 17, 2022

9pm Phone Call



- Received a call from a supervisor that a HCP (in training) with direct patient contact had monkeypox
- Had worked with patients and was in close quarters with multiple other types of HCP daily while symptomatic for 2 weeks
- Had also sought care as a patient multiple times in two of our ED's and our employee health department while symptomatic

Decision point #1: Launch exposure investigation in the middle of the night or wait until morning?



Decision 1: Both

- Immediate 3-way call with the HCP and training program supervisor
 - Obtained thorough history from HCP: exactly where was he and what did he do at work since symptom onset?
- Immediately notified Chief Physician Executive, Hospital President and Medical Director of Employee Health
- Put infrastructure in place for emergency work group using modified incident command structure to perform massive exposure work up with plans to launch at 6 am

Details...Where was he? What did he do?

- 6/28-HCP is notified that swab of skin lesion is positive for orthopox

-----→going backward in time:

- 6/12: MSM Sexual exposure (receptive) while on a weekend away
- 6/14: Back to work
 - Worked with patients, care teams, nurses, physicians, other people in training program daily for subsequent two weeks
 - Always wore a mask (mandatory), ate alone
 - Has one roommate who is also a HCP in training
- 6/14 -6/23 sore throat minimal with peritonsillar erythema and no cervical lymphadenopathy
- 6/16 –fever and chills: employee health visit, testing for COVID-19 (-), cleared to RTW
- 6/16 – 1st lesion, lower abdomen
- 6/17 – Sought care in our ED for testicular swelling: underwent ultrasound and physical examination
- 6/19- Returned to ED: assessed by triage nurse, underwent vitals and COVID testing (negative)left due to long wait time
- 6/20 - Sought care in another of our ED's: underwent ultrasound and physical examination
- 6/23 – 2nd & 3rd lesions noted at Left thigh and Left infra-areolar region; covered by clothing. Developed Rectal pain
- 6/24 – Rash/lesions progressed: more lesions at abdomen/trunk; covered by clothing; Proctitis worsened with mucous per rectum.
- 6/25 –Walked through ED , decided wait was too long so left without being seen and went to sleep on a couch in a breakroom-no use of blankets or pillows. Lesions all covered by clothing
- 6/26 –Developed hand and forearm lesions. Day off from work. Received text from sex partner notifying him of monkeypox exposure
- 6/27 --Covered exposed lesions on hands with Band-Aids, came to work, left at noon to get testing for Monkeypox
- 6/28-received positive result

How bad is this?

- HCP in training who had direct contact with patients & coworkers, and was a patient himself
- Two weeks of potential exposures
- Three separate considerations:
 - Were patients exposed?
 - Were coworkers exposed?
 - Were HCP who cared for him in the ED and EHS exposed?
- Need to protect privacy of HCP
 - Vulnerable position
 - Stigmatizing disease



Next Steps: Establish Modified incident command response team

- Get the right people in the room:
 - EHS, Hospital Epi, Infection Prevention, supervisor, DPH by conf call
 - Determine tasks, assign duties
- Get the right people on the phone:
 - Hospital leadership
 - Public Affairs/communications
 - IT to help pull data and activate employee symptom monitoring app
 - Pharmacy for vaccine management
 - EVS-clean common areas

Decision Point # 2: Determine exact exposure definition

- Define what constitutes an exposure
 - CDC Definition: “Direct contact with lesion material or from exposure to respiratory secretions”¹
 - Exactly what does that mean?
 - Patients, coworkers, HCP’s, the couch and other workspaces, the roommate?
 - Droplet, contact, fomites?
 - CDC definition: Lesions are contagious “until all lesions have crusted, those crusts have separated, and a fresh layer of healthy skin has formed”¹
 - Exactly what does that mean?
 - If the skin under the separated scabs is still pink, is it still contagious?
 - Does contact with a HCP whose lesions are covered count towards exposures?

Next Steps continued

- Prepare to generate lists of exposed people
- There could be hundreds...Where do you find that information?
 - Patient lists: Patient assignment lists, notes in EHR vs. all patients on a unit
 - Employee schedules: coworkers who worked with the source
 - ED and EHS HCP who cared for him: EHR notes
- Prepare scripts for exposure notifications
- Prepare talking points for managers
- Prepare to mitigate fallout/panic

White board to track process

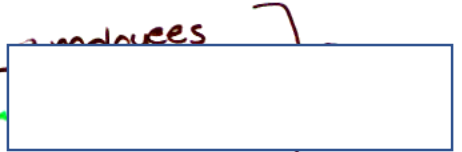
TASKS

since 6/14/22

1 Rally troops - Megan, Manju, Gladys, Jacob, Laura Mc, Ray, Sue

- Pharmacy - Lisa D'Agostino
- Noble Senior leadership - Sarah Ron Bryant

4 Generate lists of Exposed:



Patient's Care Sites

- ED at Noble → Jacob
- ED at BMC → Megan
- Ultrasound at:
 - BMC Megan
 - Noble Jacob

ED Leadership

- Noble: Sunny Shukla, James Kruger (Nurse Man. → phlebotomy), Tonya Cardenas (Nurse) → phlebotomy, Jennifer Hayford

BMC

- Carlo Reale
- Joe Schmidt
- Wiel Rathlev
- Rick Hicks (ultra sound)

3 Leadership calls to Unit Managers to understand how to generate list of exposed employees

Patients
 ↳ Name, MRN, location, Room#, Date of visit
 ↳ Sick Patients 6/14-6/25 Trauma 6/27 - NO risk

6 Town Halls → include Spiritual Services, HR, EAP to manage fear/panic, ICP's

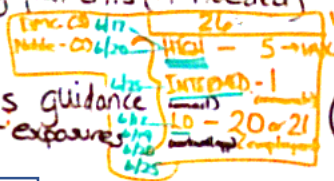
5 Templated Communication and notification → script for managers to inform employees

- Script for notifying patients (if needed)
- Hotline script

2 Call DPH (Matti Osborne, Leslie, Spi-Tesi)

6 Mitigate Panic
 ↳ EAP needs heads up

- What constitutes exposure - does it differ from CDC's guidance
- What constitutes "healed" lesion?
- Who will vaccinate exposed roommate?
- What reports do they need from us?
- Would mod risk need vaccines? - NO



6/27/22 - Didn't Examine Pt's

- Bahvan Shah Laura
- SW 5
- SW 6
- ED pool A
- "C"
- INFCH

went with team but didn't examine

3a IT

- patient list based off Manju notes he wrote, plus SICU list and Trauma
- clean Common areas
- MM5 workroom

5 Update hotline staff, determine their scripts and FAQ

- Build process for twice daily monitoring of patients if exposed
- Food management
- Food restrictions

cheat sheet to give to employees (How to use the program)

- Peter Harmon: S347 (any Res. backroom) food
- MM5 workroom (empty)
- Sick workroom on M1 C-33334

Decision point #3: Who is considered exposed?

- Key definitions needed to determine who to consider exposed
 - Thank you to MA DPH for the following definitions:

1) Respiratory exposure=

- >3 hrs unmasked <6 feet apart

2) Contact exposure=

- Direct contact with lesion fluid or mucous membranes while not wearing full PPE
 - Defined as eye protection, N95, gown & gloves
- Lesions covered by clothing, bandages or gloves= no exposures

3) Fomites= couch, workspaces/computers are not exposures

Were patients exposed?

- The HCP wore a mask consistently with patients
- All lesions were covered by clothing
- The day that lesions were present on hands, he did not examine patients

- **THEREFORE: NO PATIENTS WERE EXPOSED**

- whew

Were coworkers exposed?

- The HCP wore a mask consistently while in the hospital and with colleagues in shared work spaces
- The HCP ate alone
- Fomites such as the couch, computers and phones were not considered to be sources of exposures
- All lesions were covered at all times

THEREFORE: NO COLLEAGUES WERE CONSIDERED EXPOSURES

Whew...

Were HCP who cared for him exposed?

- 3 ED visits, 2 EHS visits

Degree of Exposure: High	Monitoring PEP – Recommended
Degree of Exposure: Intermediate	Monitoring PEP– Informed clinical decision making recommended on an individual basis to determine whether benefits of PEP outweigh risks
Degree of Exposure: Low/Uncertain	Monitoring PEP– None
Degree of Exposure: No Risk	Monitoring– None PEP – None

Were HCP who cared for him exposed?

- HCP who examined or performed an ultrasound on his genitals while not wearing appropriate PPE were classified as **High risk exposures**
- HCP who did not examine or perform an ultrasound on his genitals while not wearing appropriate PPE were classified as **low risk exposures**
- All other people in the ED or EHS (patients, HCP not involved in his care) were classified as **no risk**

- Total exposures:
 - 5 High risk
 - 19 low risk

Management of exposed HCP

- 5 high risk HCP plus roommate were offered Jynneos vaccine if within 14 days of exposure
 - 4 HCP plus roommate accepted vaccine
 - Shipped from DPH to our pharmacy (both doses in the series)
- All: Twice daily symptom check
 - Repurposed our employee COVID-19 app to enable Monkeypox symptom self-attestation through day 21 after exposure
- Tracked by EHS
- Defined non-compliant as missing two attestations
 - Employee contacted by EHS
 - Taken off schedule until compliant
- Worried well during follow up period: examined HCP with pimples and poison ivy
- Exposure period is over: no HCP or roommate Monkeypox transmissions

Communications & messaging

- Tough decision: Communication to the whole organization or only to involved departments?
 - Worked with senior leadership to determine that sensitive case required targeted communication to ED staff only
 - Communication also included education on clinical presentation and to increase index of suspicion
- RCA-missed diagnosis, learning opportunity
 - ID now fielding many calls to evaluate rashes in ED

Return to work

- What exactly does “crusts have separated, and a fresh layer of healthy skin has formed” mean?
 - Worked with DPH for more precise definition
 - This means that all scabs have fallen off and no open skin remains. Pink skin underneath is OK/not contagious
 - EHS and an Associate Hospital Epi Assessed HCP in controlled setting last week
 - All lesions completely healed
 - Returned to work

Lessons Learned

- We were guarding the front door, but our first case was already in the house:
 - Ensure EHS is prepared with tools to manage HCP exposures, follow up, ability to vaccinate, messaging about presenteeism
- Monkeypox symptoms are non-specific until rash appears. Presenting as STI in current outbreak. EPIDEMIOLOGIC RISK is very important.
- Educate, Educate, Educate: ED, Urgent Care, Primary Care, Sexual health clinics. What to look for, what to do
- COVID-19 mandatory mask policy saved us from a massive monkeypox exposure!!
- DPH-key partner for determining exposures and management